

Capital University

Ask. Think. Lead.

Scaling Undergraduate Student Success Supports for Graduate Student Equity

Graduate Student Experience Conference

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Presentation Outline

- Overview of Capital University
- Institutional History of Graduate Education
- Scale to Enhance the Graduate Experience
- What's Next?

Overview of Capital University

Four-year private institution, founded in 1830

Almost 3,000 students
25% students of color
30% Pell eligible
17% First Generation

Two Campuses
Bexley (right outside Columbus),
(downtown Columbus)

Offer 61 Undergraduate Majors, 55 Minors

Graduate programs in six areas with six programs in
development

Integrated model



Meet your
colleagues!

- Name
- Institution
- Role

Institutional History of Graduate Education

- Graduate program leaders separate from the rest of academic leadership
- Law School Dean directly reported to President
- Graduate programs and decision making in separate silo of faculty governance
- Little support from Student Development area services available to graduate students
- Little to no internal tracking, reporting, or action on data regarding students in these programs
- Recruiting, marketing, and student services dismantled

Scale to Enhance the Graduate Experience

- Established Graduate Strategic Enrollment Management Teams
- Student Learning and Development meetings
- Graduate program leadership and governance
- Student Learning Outcome assessment, reporting, and program assessment
- Federated model of data reporting and sharing
- Handbook revision and policy alignment
- Dedicated self-service online ecosystem for students
- Early alert system tracking and reporting
- Unregistered student monitoring and intervention

Scale to Enhance the Graduate Experience

- Established Two-Tiered Orientation experience
- Robust resource sharing
 - Academic Success
 - Career Development
 - Housing
 - Dining
 - Cap Cupboard and Closet
 - Behavioral and medical health services
- Revised registration hold policies
- Established graduate leave of absence policy
- Increased number of GAs and standardized contract
- Dedicated graduate commencement

Table Share

- Initiative or Program to Address
- Current Barriers
- Crowd Source Possible Solutions

What's Next?

- Graduate programs transitioning to undergraduate student engagement platform
- More intentionality with invitations to campus events
- Expand Undergraduate Digital Initiative to include all graduate programs
- More robust data collection and monitoring
- Disaggregation of data
- Direct student feedback
- FOE process for redefining graduate student experience

Table Share

- Identify a goal for one of your new or revamped initiatives
 - First 30-day plan
 - Identify needed partners
 - How will you measure success?

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Questions/Discussion

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